

African Ombudsman & Mediators Association

Constitution, English Copy

Preamble

PURSUANT TO THE AFRICAN CHARTER ON HUMAN AND PEOPLE'S RIGHTS adopted on 1st June, 1981 and entered into force on 21st October 1986 and the recommendations and resolutions of the 7th African Ombudsman Regional Conference held in Victoria, Seychelles on 26th July 2001 and the 4th meeting of the Board of Trustees of the African Ombudsman Centre held in Victoria, Seychelles in July 2001 for the formation of the African Ombudsman Association (AOMA).

OBSERVING that the upholding of the tenets of good governance and basic human rights standards has become more relevant today in view of democratization by many African nations.

NOTING many incidents of violation of individual and people's rights in situations of conflict and particularly the rights of vulnerable persons such as internally displaced persons, refugees, migrants, women, children, elderly persons and persons with disabilities.

DESIROUS of spreading the Ombudsman concept in order to promote observance of human rights standards, uphold the rule of law and establish tenets of good governance in as many nations of Africa as possible.

RECOGNIZING the need for creating, developing and promoting the Ombudsman institution and harmonized legislative measures on the African continent.

RECOGNIZING the importance of co-operation amongst African Ombudsman and between African Ombudsman and Ombudsman institutions in other parts of the world.

RECOGNIZING the important role played by the AFRICAN OMBUDSMAN CENTRE in Dar Es Salaam, Tanzania since its establishment in 1998 in the development of the Ombudsman concept in Africa.

FURTHER RECOGNIZING the work done by the Board of Trustees in pursuance of the resolution to **form an Association**.

THEREFORE, the 8th Regional African Ombudsman Conference held in Ouagadougou, Burkina Faso, constituted as a Constituent Assembly hereby formally resolves to form the African Ombudsman and Mediators Association and adopt the Constitution herein under.

ARTICLE 1: NAME

The name of the Association shall be the AFRICAN OMBUDSMAN AND MEDIATORS ASSOCIATION (hereinafter referred to as the "Association") and as appropriate, abbreviated as 'AOMA.'

ARTICLE 2: LEGAL PERSONALITY AND LANGUAGES

- 1) The Association shall be a juristic person with perpetual succession, capable of acquiring and disposing of assets, both movable and immovable, and capable of suing and being sued in its own name.
- 2)
 - (a) Arabic, English, French, and Portuguese shall be the official languages of the Association.
 - (b) This Constitution, of which the Arabic, English, French and Portuguese texts are equally authentic, shall be deposited with the Secretariat of the Association.

ARTICLE 3: LOCATION

The Secretariat of the Association shall be a permanent secretariat located within the African Ombudsman Research Centre (AORC) as provided for in Article 13 of this Constitution.

ARTICLE 4: PRINCIPLES

- 1) In pursuing the objectives set out above, the Association shall respect and seek to promote human rights as laid down by this Constitution; the Minimum Standards; the Paris Principles; United Nations General Assembly Resolutions of 25th October 2010 regarding the Institution of the Ombudsman; the African Charter on Human and People's Rights; and the Universal Declaration on Human Rights proclaimed by the General Assembly of the United Nations on 10th December 1948.
- 2) Members of the Association recognise and support the following concepts and principles:
 - (a) Respect for human rights and fundamental freedoms;
 - (b) Adherence to the rule of law;
 - (c) Effective democracy and open and accountable government;
 - (d) Access to justice for all.

ARTICLE 5: OBJECTIVES

- 1) The objectives of the Association whose activities are of a non-profit making nature shall be:
 - (a) to encourage the establishment, development and promotion of the concept of Ombudsman and African Ombudsman institutions as well as standards and principles of the Ombudsman in Africa and promote

- vigorous, fearless, effective, fair, impartial and efficient investigation of maladministration;
- (b) to foster mutual support, co-operation and joint activity through information sharing, training and development of Ombudsman and staff and to encourage and support research and study into the institution of the Ombudsman, collect, store and disseminate information and research data about the institution of Ombudsman;
 - (c) to promote good governance including the observance of human and people's rights, transparency, administrative justice and the fight against corruption;
 - (d) to support and promote the autonomy and independence of Ombudsman offices, and encourage mutual understanding and assistance by and between members;
 - (e) to promote the professional image of the institution of the Ombudsman and enhance the recognition of the crucial role the office plays in achieving administrative justice through exchange and dissemination of information, expertise, experience and use of information technology;
 - (f) to promote and enhance standards and principles which are generally accepted internationally as necessary for the proper and independent implementation of an Ombudsman's mandate;
 - (g) to foster affiliation and maintain liaison with other Ombudsman associations and national, regional and international bodies and organizations interested in the progress of Ombudsman activities and human rights, and to promote good relations with human rights and other oversight bodies;
 - (h) to promote regional participation in the activities of the Association and to develop regional constituencies with a view to decentralising the activities of the Association;
 - (i) to promote the harmonization of relevant legislative measures as are necessary for the development of the Ombudsman institution and to co-operate with other organizations and/or associations in the furtherance of the foregoing objectives;
 - (j) to identify and carry out any other activities, incidental and ancillary hereto, which the members may deem appropriate including but not limited to:
 - (i) develop and operate programmes enabling the exchange of information and experience among Ombudsman throughout the world and to encourage the professional development of members through co-operation;
 - (ii) provide scholarships and other types of financial support to individuals throughout the Africa to encourage the development of the Ombudsman concept and to encourage study and research into the institution of Ombudsman;
 - (iii) plan, arrange and supervise Continental Ombudsman Conferences;

- (iv) conclude agreements with other international organisations which work in related or similar fields provided that the Association's objectives and/or autonomy are not compromised.

ARTICLE 6: MEMBERSHIP

1. Categories of Membership

The Association shall have three categories of membership: Ordinary, Associate and Honorary.

a) An ordinary member of the Association shall be:

- i) An Ombudsman institution established by the Constitution or an enactment of a legislative body/Parliament; or
- ii) A public institution which protects any person against maladministration, violation of rights, unfairness, abuse, corruption, or any injustice caused by a public authority and:
 - 1.1 is created by enactment of a legislative body whether or not it is also provided for in the Constitution;
 - 1.2 does not receive any direction from any public authority which would compromise its independence and performs its functions independently of any public authority over which jurisdiction is held;
 - 1.3 has the powers to investigate complaints against any public authority within its jurisdiction by any person who alleges that an action, omission, decision, advice or recommendation has resulted in maladministration, violation of rights, unfairness, abuse, corruption, or any injustice;
 - 1.4 has the power to make recommendations for remedial action or prevention of any conduct prescribed in Article 6(1) (a) (ii) above, and, where appropriate, to propose administrative or legislative reforms for better governance;
 - 1.5 is held accountable by reporting publicly to the Legislature or other appropriate public authority;
 - 1.6 has national, regional or local jurisdiction;
 - 1.7 has jurisdiction over public authorities generally or over one or more public authorities or undertakings;
 - 1.8 has an appointed or elected incumbent in accordance with a legislative enactment for a defined period of time subject to removal from office for cause, by a process prescribed in law.

b) An associate member of the Association shall be any individual, institution, corporate body, or organization that commits itself to promoting and encouraging the activities of the Association.

c) An honorary member of the Association shall be any individual, or past or present member who, in the discretion of the General Assembly, and upon recommendation by the Executive Committee, is deemed to have made a distinguished contribution in the field of the African Ombudsman and is conferred with honorary membership to the Association.

2. Application for Membership

- (a) An application for ordinary or associate membership of the Association shall be lodged in the prescribed form with the Secretary General.
- (b) The Secretary General shall consult the Regional Coordinator of the region from which the application originates to ensure compliance with Minimum Standards before referring the application to the Executive Committee for approval.
- (c) If the Executive Committee does not approve the application, an applicant may lodge an appeal to the General Assembly.

3. Membership Fees

- (a) The entrance fee and annual subscription shall be as determined by the Executive Committee and ratified by the General Assembly.
- (b) Any ordinary member whose annual subscription shall be in arrears for at least two years before the General Assembly shall be ineligible to vote at the General Assembly.
- (c) If the Executive Committee is satisfied that insurmountable financial difficulties prevent a new or existing member from paying all or part of its annual membership fees, it may for a period of one year, grant the member an interim exemption, totally or partially, of those fees. The exemption may be extended by the Executive Committee upon renewed proof of continuing financial hardship subject to the general guidelines or policies laid down by the General Assembly.
- (d) A member exempted as in (c) above shall be entitled to exercise the rights and privileges of membership in the same manner as a paid up for the period of exemption.

4. Loss of Membership

- a) Membership of the Association shall cease if:
 - i) A member withdraws by written notification to the Secretary General.
 - ii) A member whose conduct proves incompatible with the objectives of the Association or whose conduct brings discredit to the Association is suspended by the Executive Committee with the approval of the General Assembly.

iii) A member fails to pay the required fees after notification of the outstanding fee and the General Assembly, upon recommendation by the Executive Committee, resolves to suspend the member.

b) Except for withdrawal under a) i) above, the member shall be provided an opportunity to be heard by the Executive Committee and can appeal the Executive Committee's decision at the General Assembly.

ARTICLE 7: STRUCTURES OF THE ASSOCIATION

1. The Association shall be composed as follows:

- (a) The General Assembly which shall be the highest decision-making body of the Association;
- (b) The Executive Committee, which shall be the governing body of the Association and shall manage, control and direct the affairs and property of the Association;
- (c) Regional structures which shall co-ordinate all activities of the Association within the regions;
- (d) The African Ombudsman Research Centre (AORC), which shall serve as the Secretariat of the Association as well as a Research and Training Centre of the Association.

2. The General Assembly may establish such other structures as it deems necessary from time to time.

ARTICLE 8: GENERAL ASSEMBLY

1. The General Assembly shall be constituted by the gathering of all members subject to requirements of quorum.

2. The main business of the General Assembly shall include:

- (a) The approval of policies, plans and programs of the Association for the implementation by the Executive Committee;
- (b) The approval of the minutes of the General Assembly;
- (c) The consideration of the progress report from the President and the Secretary General;
- (d) The consideration and adoption of financial statements including the auditor's report;
- (e) The amendment and adoption of the Constitution;
- (f) The election of members of the Executive Committee provided that the 1st Vice President and the 2nd Vice President shall not be drawn from members that profess the same official language recognised by the Association;
- (g) The assessment of progress and development of the Association;
- (h) The consideration of affiliation to other organizations, associations or bodies;

- (i) Any other business.

ARTICLE 9: EXECUTIVE COMMITTEE

1. Composition of the Executive Committee

- (a) The Executive Committee shall consist of:
 - (i) The President
 - (ii) The First Vice President
 - (iii) The Second Vice President
 - (iv) The Secretary General
 - (v) The Deputy Secretary General
 - (vi) The Treasurer
 - (vii) The Deputy Treasurer
 - (viii) One member from each of the recognized regions elected in accordance with Article 12 of this Constitution, who shall be the regional coordinator
 - (ix) The Chairperson of the Board of Directors of the AORC

- (b) The Executive Committee shall also include the following ex officio, non-voting members:
 - (i) African Regional Directors to the Board of Directors of the International Ombudsman Institute;
 - (ii) The African Regional President to the Board of Directors of the International Ombudsman Institute.

- (c) The Executive Committee may co-opt such other members as it may deem necessary but such members shall have no right to vote.

2. Nomination and Election of Members of the Executive Committee

Members of the Executive Committee shall be elected taking into account regional representation.

- (a) Every paid up member shall be entitled to nominate only one member for every elective post.
- (b) No valid nomination shall be made in respect of a member that is not paid up.
- (c) At least sixty (60) days before the appropriate General Assembly, the Secretary General shall by notice in writing send to every member of the Association a nomination paper.
- (d) The notice shall announce the number of vacancies and shall specify a date by which members shall submit their duly endorsed nomination to the Secretariat.
- (e) Every nomination shall specify the full name of the member, Country, address and the office for which the person is nominated.
- (f) At the appropriate General Assembly, elections shall be conducted by secret ballot where all the paid up members in attendance shall be entitled to vote.

- (g) If, in respect of any office, no valid nomination is received by the person presiding, nominations shall be made from the floor at the General Assembly.
- (h) In the event of a tie in any elective position, there shall be rounds of repeat until such a time as when the tie shall be broken.
- (i) The President, if not a candidate, shall oversee the elections. If the outgoing President is a candidate, such other person as may be agreed by the General Assembly.
- (j) Eligibility to vote shall be by paid up members, or a person duly designated in writing deputizing the member provided that voting by proxy shall not be permitted.

3. General Powers and Duties

Subject to any directions that may be given to it by the General Assembly, the Executive Committee shall be responsible for the:

- (a) General direction of the Association activities;
- (b) The administration of the finance;
- (c) Agenda, dates and venue of general meetings/regional conferences;
- (d) Progress report on the overall activities of the Association to the General Assembly;
- (e) Appointment and discipline of employees;
- (f) Implementation of measures and actions deemed appropriate in the interests of the Association;
- (g) Appointment of any committee it may deem fit for the purpose of investigating and reporting on any matter;
- (h) Approval of the Association's budget;
- (i) Submission of progress reports to the General Assembly, particularly the President's Report, the Programme Manager's Report and the Audited Annual Financial Statements;
- (j) Framing and proposing by laws for the Association and seeking ratification of the same by a majority of the members at the General Assembly;
- (k) Execution and implementation of the resolutions and recommendations of the General Assembly;
- (l) Delegation of any of the powers to a particular member or members of the Executive Committee, or the Secretariat or any other member of the Association or any other person, to such an extent and in such a manner as the Executive Committee may from time to time determine and to retain final responsibility for such delegation; and
- (m) Doing any other lawful thing that is necessary to achieve the aims and objectives of the Association.

4. Term of Office of the Members of the Executive Committee

- (a) The members shall serve for a term of four years and shall be eligible for re-election for another term of four years.
- (b) A member shall not serve for more than two consecutive elected terms.

5. Vacancies

- (a) A position on the Executive Committee shall become vacant if:
 - (i) A member resigns by notice in writing to the President.
 - (ii) A member's term of office expires.
 - (iii) In the case of the President, a notification in writing to all members of the Executive Committee.
 - (iv) A member who is an office-bearer is asked to resign from the Executive Committee by a two-third vote of the Executive Committee members; and in the case of a regional co-coordinator, by a decision of at least two-thirds of the members present at a General Assembly on the grounds that he/she has failed to perform his/her duties fairly, honestly or adequately, including failing to attend sufficient Executive Committee meetings as the Committee may decide from time to time.
 - (v) A member dies.
- (b) A vacancy may be filled by the Executive Committee from amongst members for the remainder of the term until the next General Assembly provided that:
 - (i) If the vacancy arising is in respect of the President, the appropriate meeting to consider filling the vacancy shall be chaired by the 1st or 2nd Vice President in that order.
 - (ii) Pending the convening of the meeting in b (i) above, the 1st Vice President shall act as the President.
 - (iii) In the event of change in office in respect of any member of the Executive Committee, the remaining members shall determine whether to allow the successor in office to continue for the remainder of the term or otherwise fill the vacancy as per (b) above.

ARTICLE 10: OFFICE-BEARERS OF THE ASSOCIATION

The Office-Bearers of the Association shall be the President, the first Vice President, the Second Vice President, Secretary General, Deputy Secretary General, Treasurer and Deputy Treasurer, and may include such other officers as the Executive Committee may from time to time by resolution determine.

1. The President, 1st Vice President and 2nd Vice President

- (a) The President shall preside over all the meetings of the Association and shall be in charge of the operations and the general supervision of the Association. The President shall act as the Spokesperson of the Association.
- (b) The First Vice President shall, in the absence of the President, perform the duties and exercise the powers of the President and shall perform such other duties as may be required by the Executive Committee in accordance with the Constitution.
- (c) The Second Vice President shall act in the absence of the President and the First Vice President.

2. The Secretary General

- (a) The Secretary General shall:
 - (i) Supervise and direct the affairs of the secretariat.
 - (ii) Update members on the activities of the Association.
 - (iii) Communicate to relevant bodies on the status, programmes and activities of the Association.
 - (iv) Supervise the implementation of the resolutions of the Executive Committee and the General Assembly.
- (b) The Deputy Secretary General shall, in the absence of the Secretary General, perform the duties and exercise the powers of the Secretary General and shall perform such other duties as may be required by the Executive Committee.

3. The Treasurer

- (a) The Treasurer shall:
 - (i) Be responsible for the financial affairs of the Association.
 - (ii) Present financial statements at the General Assembly.
 - (iii) Follow up the collection of membership fees.
 - (iv) Oversee the full and accurate keeping of accounts of receipts and disbursements in books belonging to the Association and the deposit of all moneys and other valuable effects in the name and to the credit of the Association in such banks as may be designated by the Executive Committee from time to time.
 - (v) Be responsible for the mobilization of the necessary funding for the activities of the Association.
- (b) The Deputy Treasurer shall assist the Treasurer in the exercise of the duties in (3) (a) above and any other duties assigned by the Executive Committee.

ARTICLE 11: SECRETARIAT

1. There shall be established a secretariat which shall be a permanent secretariat and headquarters of the Association.
2. The AORC and member countries may provide such staff as the Executive Committee may determine to provide support to the Secretariat.
3. The Secretariat shall perform the daily administration of the Association and such duties as may be assigned to them by the AORC Board of Directors.
4. There shall be a Programme Manager and such other members of staff as shall be appointed by the AORC Board on such terms and conditions as determined by the Board.
5. The Programme Manager shall head the Secretariat.
6. The Programme Manager shall participate in all the meetings and committees of the Association without a right to vote.
7. The Programme Manager shall be responsible for the managing of the administrative affairs of the Association and the performance of such other duties as shall be assigned by the AORC Board.
8. In the exercise of the functions in (5), (6) and (7) above, the Programme Manager shall be accountable to the AORC Board.

ARTICLE 12: REGIONS OF THE ASSOCIATION

1. There shall be the following recognized regions:
 - (a) North
 - (b) West
 - (c) East
 - (d) Southern
 - (e) Central
 - (f) Indian Ocean
2. Such other regions as may be found necessary may be established by the General Assembly.
3. The Regions shall:
 - (a) Promote the objectives of the Association;
 - (b) Carry out the decentralization of the activities of the Association within the region;
 - (c) Ensure that the members prepare and submit reports in a timely manner to the Regional Coordinators.
4. The member, who represents a region in the Executive Committee, shall be elected by that region and serve as a regional coordinator for all activities within the region and submit a report of all activities to the Executive Committee.

ARTICLE 13: THE AFRICAN OMBUDSMAN RESEARCH CENTRE

1. The Association shall establish the African Ombudsman Research Centre (AORC) as a Non-Profit Company according to applicable laws of the host member country.
2. The Board of Directors of the AORC shall consist of the national Ombudsman of the country hosting AORC, who shall be the Chairperson of the Board, the President of the Association, two representatives of the University hosting AORC, the Secretary General and the Treasurer of the Association.
3. The Board may co-opt such other members as it may deem necessary but such members shall have no right to vote.
4. The Board shall meet at least twice a year, provided that any member of the Board may, through the Chairperson, call a meeting of the Board.
5. The quorum of a meeting of the Board shall be formed by a simple majority of the total members.
6. Any decision of the Board shall be made by way of a resolution passed by the majority of those present, entitled to vote and voting at such meeting, subject to quorum and consensus.
7. The functions of the Board shall be:
 - (a) To co-ordinate high level issues relevant to the service and general direction of AORC and report to the Executive Committee.
 - (b) To identify and consider proposals and projects for future course development.
 - (c) To resolve any dispute that may arise between the Association and the university hosting AORC.
 - (d) Submit an annual report of the activities under its oversight to the Executive Committee.
8. The Ombudsman hosting AORC shall manage the Centre on behalf of the Association.
9. The financial records of the Association shall be maintained within the Centre until such time as the Executive Committee may direct with the approval of the General Assembly.
10. The African Ombudsman Research Centre shall have the following objectives:
 - (a) Promote the study of the activities, obligations and problems of Ombudsman institutions in Africa;
 - (b) Organize training, seminars and short courses on special issues relating to the work of the Ombudsman;

- (c) Establish standing committees for research and documentation on issues relating to the Ombudsman field, human rights and public administration in general;
- (d) Publication of occasional papers, Ombudsman profiles and a journal promoting the development of Ombudsman activities;
- (e) Distribution and exchange of documents;
- (f) Catalogue, store and disseminate relevant information concerning the Ombudsman institutions including books, periodicals, reports, court cases, speeches, media responses, annual reports, among others.

ARTICLE 14: MEETINGS

1. General Assembly

- (a) The Association members shall meet once every two years.
- (b) A special meeting of members may be called by the Executive Committee at any time on its own motion or at the request of at least thirty three percent (33%) of the paid up members.
- (c) The quorum for the General Assembly shall be a majority of the total number of voting members.
- (d) All members shall have the right to attend the General Assembly.
- (e) All ordinary paid up members present at the General Assembly shall have the right to vote.
- (f) The approved minutes of a meeting of the General Assembly shall be signed by the President and the Secretary General.

2. Executive Committee

- (a) Regular meetings of the Executive Committee shall be held at least once every year between the General Assembly meetings. Special meetings may be called at the request of one third of the members of the Executive Committee.
 - (b) Six Executive Committee members shall constitute a quorum at the Executive Committee meetings.
 - (c) An attendance register and minutes will be maintained of all Executive Committee meetings. The President and the Secretary General shall sign all approved minutes.
 - (d) Decisions shall be by consensus provided that where consensus cannot be reached, a vote shall be taken and the motion shall be carried if it is supported by a simple majority of the members present and voting. In case of a tie, the President shall have an original vote and a casting vote.
3. Any decision at the General Assembly and Executive Committee shall be made by way of a resolution passed by the majority of those present, entitled to vote and voting at such meeting, subject to quorum and consensus.
 4. Nothing contained in this Constitution shall prevent members of the Executive Committee from passing resolutions without the need for a meeting, provided that:

- (a) Two-thirds of the members of the Executive Committee confirm to the Secretariat in writing their consent to a decision being made by way of resolution without a meeting;
- (b) The draft resolution is sent in writing to each member and a period of 30 days is given for a response in relation to normal business. If the Secretary General confirms that a matter is urgent, a period of at least 14 days shall apply or if the Secretary General confirms that an emergency exists, a period of 4 days; and
- (c) A majority of the members of the Executive Committee confirms in writing to the Secretariat their support for the resolution.

ARTICLE 15: ACCOUNTS

1. An external auditor appointed by the Executive Committee shall audit the accounts of the Association.
2. The Financial Year shall coincide with the financial Year of the member country hosting the Secretariat.
3. The Board Chairperson, Programme Manager and any other person so nominated by the Executive Committee shall be signatories to the accounts of the Association.
4. The funds of the Association shall be managed through bank accounts opened by the Secretariat in consultation with the Board Chairperson and shall be operated in accordance with all relevant legal frameworks.
5. Association's resources shall include but are not limited to:
 - (a) Entrance fees;
 - (b) Annual subscriptions;
 - (c) Donation and legacies;
 - (d) Subventions;
 - (e) Grants; and
 - (f) Consultancy services.

ARTICLE 16: CO-OPERATION WITH OTHER ORGANISATIONS

The Association may participate in international initiatives and enter into arrangements in a formal or informal capacity, including membership or observer status necessary for the achievement of its objectives, and in particular, for purposes of:

1. Promoting human rights, democracy, good governance and the rule of law;
2. Supporting public institutions that promote democracy and constitutional order; or
3. Strengthening the independence or autonomy of the Ombudsman/mediator institutions in Africa.

ARTICLE 17: AMENDMENT OF THE CONSTITUTION

1. This Constitution may be amended by the General Assembly upon the proposal laid before such meeting by the Executive Committee of the Association or upon the request of the majority of the members in good standing.
2. Amendments shall be adopted by two-thirds of the members present and voting at the General Assembly.
3. Notice of any intended amended shall be sent to all members so as to reach not less than 90 days before the date of the appropriate General Assembly.

ARTICLE 18: DISSOLUTION

1. The Association can only be dissolved by the General Assembly or at a special meeting called for that purpose and in accordance with the laws of the country in which the Association is registered.
2. At least three quarters of all eligible votes at the General Assembly or a special meeting as provided for in Article 14(1) (b) hereof are necessary to dissolve the Association.
3. In case of dissolution, the assets and liabilities of the Association shall be distributed as determined by the General Assembly dissolving the Association.

ARTICLE 19: BY-LAWS AND POLICIES

1. The Executive Committee shall, in accordance with the Constitution, make such by-laws and policies as may be necessary for carrying out the work of the Association.
2. The by-laws and policies shall be of immediate effect but must be approved by the next General Assembly to remain in force.
3. The policies adopted by the General Assembly shall be set out as schedules annexed to this Constitution.

SCHEDULE 1: List of Members per Region

<p>AOMA West Africa Region:</p> <ol style="list-style-type: none"> 1. Benin, Médiateur de la République 2. Burkina Faso, Médiateur du Faso 3. Cape Verde, Provedor de Justiça 4. Cote d'Ivoire, Médiateur de la République 5. Ghana, Commission on Human Rights and Administrative Justice (CHRAJ) 6. Guinea, Médiateur de la République 7. Mali, Médiateur de la République 8. Niger, Médiateur de la République 9. Nigeria, Public Complaints Commission 10. Senegal, Médiateur de la République 11. Sierra Leone, Ombudsman 12. The Gambia, Ombudsman 13. Togo, Médiateur de la République 	<p>AOMA Southern Africa Region:</p> <ol style="list-style-type: none"> 1. Angola, Provedor de Justiça 2. Botswana, Ombudsman 3. Lesotho, Ombudsman 4. Malawi, Ombudsman 5. Mozambique, Provedor de Justiça 6. Namibia, Ombudsman 7. South Africa, Public Protector 8. South Africa, Military Ombud 9. South Africa, Western Cape Police Ombudsman 10. Zambia, Public Protector 11. Zimbabwe, Human Rights Commission
<p>AOMA North Africa Region:</p> <ol style="list-style-type: none"> 1. Djibouti, Médiateur de la République 2. Egypt, National Council for Human Rights 3. Libya, Administrative Control Authority 4. Mauritania, Haut Conseil de la Fatwa et des Recours gracieux 5. Sudan, Public Grievances Chamber 6. Tunisia, Médiateur Administratif 	<p>AOMA Central Africa Region:</p> <ol style="list-style-type: none"> 1. Burundi, Ombudsman 2. Burundi, Conseil International Permanent sur la Prévention des conflits et des guerres et la Médiation (CIPM) 3. Central African Republic, Conseil National de Médiation 4. Congo, Médiateur de la République 5. Gabon, Médiateur de la République

<p>AOMA East Africa Region:</p> <ol style="list-style-type: none"> 1. Ethiopia, Ethiopian Institution of the Ombudsman 2. Kenya, Commission on Administrative Justice (CAJ) 3. Rwanda, Ombudsman 4. Tanzania, Commission for Human Rights and Good Governance (CHRAGG) 5. Uganda, Inspectorate of Government 	<p>AOMA Indian Ocean Region:</p> <ol style="list-style-type: none"> 1. Madagascar, Médiateur de la République 2. Mauritius, Ombudsman 3. Mauritius, Ombudsperson for Children 4. Seychelles, Ombudsman