



مركز بحوث الرقابيين الأفارقة

African Ombudsman Research Centre

Centre de Recherche des Ombudsman Africains

Centro de Investigação da Provedoria de Justiça Africana

TRAIN THE TRAINERS INVESTIGATORS COURSE

DURBAN 18-19 FEBRUARY 2014

One of the key objectives of AOMA is to encourage the establishment, development and promotion of African Ombudsman institutions through mutual support, co-operation and joint activities through information sharing, **training**, and development of Ombudsman and staff.

One of the Outcomes for the AORC Strategic Plan (2013/17) is to improve the capacity of AOMA, the Ombudsman and Ombudsman Offices. In order to realize this, a Training Programme was adopted by the Board at its meeting in February 2013, in Durban. Part of this programme is the roll-out of a Train the Trainers course, aimed at training of investigators in Ombudsman offices.

During July 2012, the AORC, with the assistance of the GIZ, offered a pilot training course for 22 investigators in 11 English-speaking ombudsman offices. The course was conducted by trainers from Queen Margaret University (QMU), Edinburgh. Part of their brief from GIZ was to amend the material in accordance with the trainees' reviews and comments, which was duly done.

Part of their brief was also to develop a Train the Trainers course, aimed at skilling those who underwent the initial training, to be able to repeat the training for officials in their institutions. This was done by QMU. Copies of the Participants Pack, Trainer's Guide and Facilitator's Handbook are attached as Annexure A, B and C.

As a follow-up on the pilot training, Queen Margaret University has been approached to conduct a Train the Trainers course for 1 participant from each country that benefited from the initial training. Ombudsman offices (Botswana, Lesotho, Ghana, Malawi, Namibia, Sierra Leone, Tanzania, Uganda, Zambia and Zimbabwe

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