

# AORC – RICA BY NUMBERS

## Research

IOI Africa Study

**16** Country Interviews

Asylum Seekers and refugees

**7** Interviews

Jurisprudence Database &  
Investigations Digest

**22** documents

Women wielding justice

**8** Interviews

## Information

**3** Newsletters

Meetings & training proceedings

**19** articles published in newsletters

Website & Social Media

**16.64%** increase in Visits and hits

## Capacity Building

English Language Training

**2** African Countries

**2** participants

Mediation Training

**27** African Countries

**51** participants

French, Portuguese & Arabic simultaneous  
translation provided (**4** languages)

Anti-Corruption Training

**28** African Countries

**84** participants

## Advocacy

### 4 Publications/Promotional Material

1. AORC Brochures – Rwanda
2. *Improving Service Delivery in Africa: talk by Dr Ayeni published in UKZN Indaba magazine.*
3. AORC Calendar produced.
4. AORC Brochures – Durban.

### 2 Continental visits/Exchanges

1. *Improving Service Delivery in Africa: talk by Dr Ayeni.*
2. AOMA General Assembly.

### 2 Reciprocal visits/exchanges

1. KZN Provincial Ombudsman – Complaints Handling Workshop.
2. 10<sup>th</sup> International Conference of Ombuds Institutions for the Armed Forces – Recommendations and the way forward.

## Management and Administration

### 5 AORC/AOMA Meetings

- 14<sup>th</sup> AOMA EXCO – Burundi
- 15<sup>th</sup> AOMA EXCO – Rwanda
- 18<sup>th</sup> AORC Board Meeting - Rwanda
- 6<sup>th</sup> AOMA General Assembly - Rwanda
- 19<sup>th</sup> AORC Board Meeting - Durban

### 1 Local meeting

Audit Meeting

## Social Media

### Website

**132** visits

### Facebook

**723** Friends

**256** Likes

**262** Followers

### Twitter

**861** tweets

**276** Followers