

## AORC ACTIVITIES 2011 – 2019 (aligned with Strategic Plan 2018 – 2023)

STRATEGIC PLAN	2012	2013	2014	2015	2016	2017	2018	2019
<b>RESEARCH</b>								
R.1) Conduct Research into Ombudsman functions	AOMA History Book Research	Legal Regimes research: Tunisia, Cote d'Ivoire, Ethiopia, Burundi, Namibia, Mauritius, Tanzania (1 <sup>st</sup> Ombudsman), Mozambique (most recent)			Comprehensive Africa wide study negotiated with International Ombudsman Institute	Comprehensive Africa-wide study: desktop, questionnaires, interviews	Comprehensive Africa-wide study: desktop, questionnaires, interviews; statistical analysis  Negotiation with writer	19 Interviews with asylum seekers, activists and Ombudsman staff for an article on the role of the Ombudsman in ensuring administrative justice and the protection of human rights for asylum seekers and refugees.
R.2) Create / update Jurisprudence Database and Investigations Digest					Summary of UK /Commonwealth jurisprudence on file	AOMA members asked to submit court cases	7 Ombudsman annual reports and case studies collected	112 Ombudsman annual reports and case studies collected

SP	2012	2014	2014	2015	2016	2017	2018	2019
<b>INFORMATION</b>								
I.1.1) Meetings or training proceedings disseminated							Powerpoint re Human Rights of Refugees / IDPs: Arabic by Morocco; English and website by AORC	9 meetings/ training proceedings published as part of the newsletters.
I.1.2) Best Practice Briefs (BPB)					Culled from: Ombudsman Legal Regimes Study			1. Culled from: Human Rights of Refugees / IDPs research. 2. Culled from: Ombudsman & Children research.
I.1.3) Newsletters	Produced by AOMA / PPSA #1 Dec. 2010, #2 2011  Produced by AORC 2012: #3 February #4 September	#5 May #6 August  Common Phrases in 3 AOMA languages			#7 April	#8 April  GA Translated into All AOMA Languages	# 9 April #10 September  Common Phrases in 4 AOMA languages	#11 March  Common Phrases in 4 AOMA languages  #12 March  Common Phrases in 4 AOMA languages
I.1.4) Public Awareness		AOMA History Book published	1 <sup>st</sup> Phase Comparative			March: Sunday Tribune	March: Sunday Tribune article:	April: Natal Mercury article – <i>Administrative</i>

			Study Published			article: Human Rights	Freedom of Information	<i>injustice violating rights.</i>
I.1.5) Information Hub	Started library	Website established <a href="http://www.aoma.ukzn.ac.za">www.aoma.ukzn.ac.za</a>		AOMA FB & Twitter launched			Website migrated	141.7% increase in the numbers of visits and hits on social media from June to Sept.
<b>SP</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
<b>CAPACITY BUILDING</b>								
C.1) Conduct training	See Attachment D for training details for all years							
C.2) Electronic learning / webinars	Not done due to technology communication challenges							
C.3) Orientation visits / Attachment						Two Attachees - Malawi and Kenya spent the month of May 2017 at AORC.		
<b>SP</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
<b>ADVOCACY</b>								
A.1) Continental / International exchanges		Kenya Commission Colloquium	African Ombudsman Summit/ OR Tambo Declaration  First Bilateral AOMA-AU Conference, Ethiopia	Kenya Commission Colloquium	Biennial AOMA General Assembly, SA  Quadrennial IOI Conference: See presentations in <i>Attachment D</i>		Biennial AOMA General Assembly, Rwanda  Director attended and presented at DCAF Conference.	

A.2) Promotional material				Profile in Governance for Development  Profile in 10 <sup>th</sup> Ed. Pan African Parliament publication	AORC Stand @ International Street Law Conference	AORC Calendar	Feb 2018: Advertisement in SAA <i>Sawubona</i> magazine.  AORC Calendar  AORC Brochure stickers translated & printed	AORC Brochure stickers translated & printed
A.3) Reciprocal visits / exchanges  See South Africa presentations in <i>Attachment D</i>				Ethiopian study visit to PPSA	Relationship est. with UKZN PR Dept.	See Visits in <b>general information</b>		
<b>SP</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
<b>BOARD &amp; EXCO MEETINGS</b>								
M1. & M2) Number of AORC/AOMA meetings coordinated/attended.					4 AORC/AOMA meetings coordinated/attended.	2 AORC/AOMA meetings coordinated/attended.	2 AORC/AOMA meetings coordinated/attended.	1 AORC meeting coordinated/attended.
M1. & M2) Number of local meetings coordinated/attended.				1 local meeting coordinated/attended.	4 local meetings coordinated/attended.	2 local meetings coordinated/attended.	1 local meeting coordinated/attended.	