



مركز بحوث الرقابيين الأفارقة

**African Ombudsman Research Centre**

**Centre de Recherche des Ombudsman Africains**

**Centro de Investigação da Provedoria de Justiça Africana**

## Feedback from Ombudsman Offices on their participation in the AORC/IOI Africa Research Study on the Ombudsman May 2018

“While you are asking the questions we are listening and checking ourselves, where are our weaknesses? Especially around statistics, collection of data... In general we have learnt a lot from the interview”

Mr Tadesse Gazu, UNDP Programme Officer, Ethiopian Institution of the Ombudsman.

“It has helped me to get my thoughts together. I’ve done all this thinking at different points in last year with different ideas in mind [now I’m] thinking it through in a logical sequence for a logical purpose.”

Mrs Nichole Tirant-Ghérardi, Ombudsman, Office of the Ombudsman Seychelles

“The interview was beneficial in that it allowed us to take an introspective view into our operations. There were issues which came up which we normally don’t think twice about, but which are very important”

Mrs Caroline Sokoni, Public Protector, Office of the Public Protector Zambia

“Yes [it has been helpful] in terms of streamlining our own understanding of what we are doing. Lots of operations go on gut feeling.”

Mr David Makumbi, Director, and Mr George Nathan Bamugerere, Deputy IGG, Inspectorate of Government, Uganda

“The AORC research interview was a very fruitful exercise for me. It made me focus on our journey so far as the ZHRC, the challenges faced and our response thereto, and possible areas of focus in improving our delivery on our mandate, particularly our Public Protector/Ombudsman mandate”

Dr Ellen Sitole, Deputy Chairperson of the Zimbabwe Human Rights Commission,